

ERP Solution for Wakka Pre School



CASE STUDY

Abstract

The client, a leading preschool in Namibia, sought an ERP solution that could streamline their administration processes. The SBL team worked closely with the school's management and staff to identify and implement an affordable solution for managing their day-to-day operations.

Challenges

- Fee collection from the parents was complicated as most parents were working and transferred the fee through online channels.
- The fee was generated based on the age of the students. This is a unique process they
- followed as other schools in the area generated the fee based on the grade. It was difficult for them to automate the salary of the staff through the existing system.

Reform Areas

SBL team conducted a detailed requirement analysis and gap analysis for the school, based on which we suggested the following reform areas:

- Online Payment Gateway Integration
- Custom Fee Generation Module
- HR, Payroll
- Accounts Management

We developed customized modules for the client, implemented the solution, and also supported the data migration. Despite the challenges of the COVID-19 pandemic, we were able to successfully implement the solution within 1 month



Benefits

- Reduced operational cost by eliminating the use of 2 existing applications
- This simplified the workflow as we enabled the operations through a single application
- Better time management and 2X savings in time
- Reduced SMS costs by replacing our the SMS process with our mobile application

Our customized modules improved the operational efficiency of the client and they appreciated our work through a video testimonial.

Customer

The client is a Pre-School in Namibia that offers value-based kindergarten education to a large number of students in the local community. They were facing many hurdles in the administration and financial management of the school and wanted an affordable ERP solution. They approached us to customize and implement our advanced Smart School package for their institution. After a couple of rounds of discussions, we could identify their pain areas and our suggestions impressed the management





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