

# ERP Solution for Srilankan Community School

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**CASE STUDY**

## Abstract

A leading SriLankan Community School in Qatar approached us for an ERP solution to simplify their operations. Being a community school their processes were different from the traditional schools. We conducted a requirement study and suggested a customized solution that would handle their unique requirements.

## Challenges

- Need to incorporate several community-based discounts in the system. Discounts were
- offered for nationality, siblings, 2nd child, and teachers.
- Incorporating the financial aid scholarships was complex
- Different methods of admission, fee discount, and multiple modes of fee collection
- Generate custom reports for the diverse data set

## Reform Areas

SBL team conducted a detailed gap analysis and implemented a solution to automate their required customizations so that they can run their complex requirements easily. Our team successfully implemented the solution within a short period of 2 months. The entire process of Requirement Collection to Development, Implementation, Data Migration, and Training were executed during the COVID-19 crisis without any hurdles. We have automated all their required customizations so that they can run their complex requirements easily.



## Benefits

- Cost savings by cutting 3 different applications which was used to manage different operations.
- 2X savings in time.
- Reduced time in managing complex discount calculations.
- Simplified report generation.
- Automated fee collection process.
- Eliminate the leakage in different departments like Transportation, Library, Canteen etc,

*Our solution resulted in measurable benefits to the client and they appreciated our efforts through a video and text testimonial.*

## Customer

The client is a reputed community school with an innovative education system that is different from other schools. They have custom discounts and different reports for community members and also have Ministry level reports. Since the existing solutions were incapable of meeting their requirements they approached us to develop a customized ERP solution. They required a solution that can manage their custom requirements like discounts, fee collection in multiple modes, and custom reports.





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